

upcoming events

June 14, 2003

Rick Hansen Wheels in Motion
Ontario Place
Proceeds to the Spinal Program at the Krembil Neuroscience Centre, TWH

June 17, 2003

Behind The Scenes
Tour of new Clinical Services Building, TGH

July 7, 2003

The 6th Annual Legacy Golf Classic
Devil's Pulpit Golf Club, Caledon
Proceeds to the Peter Munk Cardiac Centre, TGH

August 18, 2003

Low Dunn Memorial Golf Tournament
Diamond Back Golf Club, Caledon
Proceeds to the R. Low Dunn Scholarship Fund, TGH

August 2003

Greenfield Golf Charity Tournament
St. Andrew's Valley Golf Club
Proceeds to Renal Transplant Research, TGH

August 14, 2003

Hooked on Heart
Caledon Mountain Trout Club
Proceeds to the Peter Munk Cardiac Centre, TGH

September 9, 2003

Toronto General & Western Hospital Foundation Annual General Meeting, TWH

November 22, 2003

Puttin' on the Ritz (1930s style supperclub)
Design Exchange
Proceeds to Heart, Neuroscience and Transplant, TGH & TWH

For more information on any of these events or to inquire about holding your event please call 416-340-3935
email: foundation@uhn.on.ca or visit www.uhn.ca

Toronto General & Western Hospital Foundation

R. Fraser Elliott Building, 5th Floor,
190 Elizabeth Street, Toronto ON
M5G 2C4

phone: 416-340-3935

fax: 416-340-4864

email: foundation@uhn.on.ca

website: www.uhn.ca



Together We Make Life Better

Toronto General & Western Hospital Foundation
University Health Network

Report on Your Support

We've come a long way!



The Clinical Services Building at the corner of University Avenue and Gerrard Street

A New Face For Toronto General Hospital

New building will offer exceptional facilities for patients

The month of June will mark a new era for University Health Network with the completion of major construction for the new Clinical Services Building.

The 12-storey building at the southeast corner of University Avenue and Gerrard Street will house 22 state-of-the-art operating rooms, a technologically advanced diagnostic imaging and MRI centre and a new transplant centre. Patient rooms have been designed to feature comfortable and bright surroundings.

Did you Know...

Over 25,000 surgeries are performed each year at University Health Network.

Created to offer a "one-stop" approach to health care delivery, each floor of the building is directly connected to the existing Norman Urquhart Building, Eaton Building and the Peter Munk Cardiac Centre.

A striking feature of the building is a four-storey glassed-in patient court. "The Patient Court will offer our patients and their families a place to visit that is filled with natural light and will give them a sense of outdoors," says Janet Beed, Chief Operating Officer of Toronto General Hospital.

Also in June, Toronto General & Western Hospital Foundation will celebrate the dedication of the new building's Atrium – named in honour of Robert R. McEwen for his \$10 million gift to create the McEwen Centre For Regenerative Medicine.

The opening of the new Clinical Services Building is a major landmark for Project 2003 – a redevelopment and renewal plan which is creating modern, more efficient health sciences facilities at Toronto General Hospital and Toronto Western Hospital.

Yes! I would like to support the Toronto General & Western Hospital Foundation

Make an online donation! Visit our website: www.uhn.ca - click the foundation link

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Signature _____ Amount of Donation _____

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Exceptional Dedication In The Face of SARS

Hospital staff pull together despite unprecedented restrictions

Since March 30, 2003, the hospitals of University Health Network – Toronto General Hospital, Toronto Western Hospital and Princess Margaret Hospital – have been leaders in the fight against SARS.

Hospital staff continue to work long hours, taking every precaution possible to protect patients, staff and the public. Thanks to their dedication, the measures taken to date have been effective in controlling SARS within our hospitals and limiting the spread in the community at large.

Even in the face of a No Visitor policy (with some very rare exceptions on compassionate grounds), nurses, physicians and other staff have been dauntless in their efforts to protect and care for the very sick people who come to UHN. By avoiding contact with

groups of people, they sacrificed social engagements and personal time to put the safety and care of patients first.

Staff members not employed in the direct care of patients were not allowed to come into the hospital for a three-week period in April. Despite this restriction, staff found ingenious ways to work from home or at other locations near the hospital. Many volunteered to staff entry points around the hospital.

"I would like to say how proud I am of our staff. They have shown exceptional dedication in the face of this emergency and we appreciate the continuing understanding of our patients, their families, donors and volunteers during this time," says Tom Closson, President and CEO of University Health Network.

As Toronto General Hospital, Toronto Western Hospital and Princess Margaret Hospital implement new routine infection control safeguards, Tom emphasizes that these procedures are in place to ensure that patients, their families and hospital staff are coming into a safe environment.

At the time of publication, UHN was working hard to increase clinical activity, respond to the backlog and to return to normal services. Patients are now allowed one visitor per day once these visitors undergo a symptom clearance evaluation.

For the latest information on SARS and UHN, visit our website at www.uhn.ca

Going for the Green

Golf tournament an enjoyable way to contribute to a worthy cause

For Benson Sy, the arrival of spring means preparing for his 12th Annual Greenfield Golf Charity Tournament. Over the past 11 years, this event has raised over \$300,000 for kidney transplant research at Toronto General Hospital and for the Kidney Foundation of Canada.

Owner of Greenfield Golf Inc., Benson started the tournament the same year he started his business. He gathered a small group of about 30 golfers, mostly family members, close friends and staff of Greenfield Golf, and Dr. Carl Cardella, Director of the Division of Nephrology at TGH. Dr. Cardella has cared for Benson since 1987.

"The rain started pouring that morning and continued hard throughout the day," Benson recalls. "Even the hardy golfers had to admit defeat and the tournament was cancelled after the 6th hole." Still, the dinner proved to be a success and by the end of the evening, they had raised \$2,500.

The tournament has grown to an all-day event with up to 152 players, and an additional 100 people attending the dinner. "When we started we didn't have a lot of players, nor a lot of prizes," Benson said. "Now each participant gets a starter bag with a

sweatshirt and some souvenirs. We also offer a barbecue lunch, unlimited range balls, a round of golf, a full course Chinese dinner and a draw." The highlight is the hole-in-one contest where a lucky player wins a car or a round-trip ticket to Hong Kong. Benson has also enlisted the support of several sponsors, including St. Andrew's Valley Golf Course, Callaway, Yonex, TaylorMade, Supercom Computer, Abacus Communication, AimTrimark Investments, Citi Group Private Bank and HSBC Bank. Past

hole-in-one sponsors have included BMW Town and Country, Mercedes-Benz, Don Valley North Lexus Toyota, Down Town Fine Cars and Cathay Pacific Airways.

Benson credits the success of the tournament to partnership. Together with the Kidney Foundation of Canada, the Chinese Renal Association, sponsors, participants and Dr. Cardella who has played every year, the tournament is destined for ongoing success.



Benson Sy (third from left) and the Greenfield Golf Team

Third party events, like the Greenfield Golf Charity Tournament, are an excellent way to leverage support for our hospital programs. If you are interested in coordinating a third party event to support our hospitals, we can provide information and guidance to help you achieve success.

For more information, contact Linda Ruickbie, Director of Events at (416) 340-5377



A Policy of Lifelong Support

Gillian Baker has a soft spot for Toronto General Hospital. It was here that her late husband, Frank, received years of advanced care for kidney failure. During the years of dialysis treatments, a kidney transplant and follow-up care, the Bakers learned first-hand about the exceptional Transplant Program at TGH.

Gillian wanted to help make kidney failure a thing of the past and provided a significant "thank you" gift to support kidney research at Toronto General Hospital. She was able to do this through a gift of life insurance. This allows Gillian to receive an annual charitable receipt for the

premiums she pays to support the policy. Toronto General & Western Hospital Foundation is the owner and beneficiary of the policy. This way Gillian made a gift with long-term significant



Gillian Baker with her late husband, Frank

impact without putting out a large sum of money up front. Gillian will soon be presented

with an Upper Canada Medal from TG&WHF as a formal thank you for her generosity.

"It was important to me to know that my life insurance gift would provide continuing support in this critical area of research so that kidney failure can soon become a thing of the past," she said.

Donors may also choose to contribute a life insurance policy that is paid up as a charitable gift. In this case, a tax receipt is issued for the cash value of the policy.

If you would like more information on a life insurance gift or other gift planning options, please contact Paul Grossman, Major Gifts Officer at (416) 340-4854.

The Spring Raffle Results Are In...

With your help, our Spring Raffle has been a success!

The lucky winners are:

1st prize: John Horga, Banting Society Member - a Lady's Piaget 18kt gold and diamond watch, courtesy of Royal de Versailles, valued at \$28,750

2nd prize: Janet Murphy-Smith, Cardiovascular Triage Coordinator - a 4-night stay in Whistler, BC with sightseeing, courtesy of ResortQuest, valued at \$10,834

3rd prize: Jane Eyton, friend of UHN - a gift certificate, courtesy of Hugo Nicholson, valued at \$500



First prize winner John Horga with TG&WHF Board Member Linda Goldsack

Thank you to our sponsors and all who participated.

Using The Web To Stay In Touch With Loved Ones

New service allows patients to stay in touch with family and friends

University Health Network is the first hospital in Canada to offer its patients an interactive way to stay in touch with their loved ones.

TLCContact is a web site that allows patients and their families to create their own "CarePage"—a web page that posts updates and news for family and friends who are interested in finding out about the patient's progress. On the same site, visitors can post and review messages of support for the patient.

Toronto General & Western Hospital Foundation has teamed up with The Princess Margaret Hospital Foundation to provide this free service to patients. "Keeping family and friends informed before, during and after hospitalization can be time consuming and emotionally draining," says Carole Chabot, TG&WHF Vice President, Advancement. "Establishing a CarePage is a simple way to stay in touch with family and friends throughout this process."

All a patient (or a family member or friend) has to do is visit the UHN Website at www.uhn.ca and click on "Communicate with Loved Ones Online." This will direct the patient to www.TLContact.com where the patient can create their own CarePage, posting news about their progress.



Once their CarePage is designed, patients and their families can give out an access code that invites people to check in for updates that the patient or their designate has posted. This allows family members

to maintain privacy and to control the information they wish to share. CarePages may be accessed from any computer with Internet access.

"This is a brilliant idea, especially with the SARS restrictions. I don't feel so cut off from my uncle."

A TL Contact User

For more information on CarePages, visit www.uhn.ca or www.TLContact.com

The Future of Surgery

New centre will offer the latest in surgical equipment and design

Toronto General Hospital will soon be home to one of North America's most advanced surgical centres in the new Clinical Services Building.

"We are developing one of the most sophisticated surgical centres in North America. Our operating rooms will offer state-of-the-art technology and will greatly enhance our ability to perform the most complex procedures," says Dr. Bryce Taylor, Surgeon-in-Chief, University Health Network and the James Wallace McCutcheon Chair in Surgery.

Offering the latest in equipment and functionality, these operating rooms will serve the advanced surgery performed at TGH, including cardiac, vascular, urology, cancer, plastic and general surgery.

The new centre will enable surgeons to continue to develop innovative techniques that will lead to improved patient recovery.

The centre will house 22 new operating rooms, designed to allow surgeons, anesthetists and nurses to perform their tasks more effectively and efficiently by improving their visual capabilities and allowing greater range of

movement. Previously, operating rooms were ergonomically poor for nurses, cramped for anesthetists, cluttered with equipment and offered no video capabilities.

One of the urgent needs for the centre is a new video and communications system. This technology will feature the latest in surgical imaging and display, audio and visual telecommunications to remote locations and digital recording and storage. Toronto General & Western Hospital Foundation has been working with donors to raise funds to equip these suites.

The installation of this equipment will improve both surgical training and tracking. Ultimately, this technology will provide a full and complete history of a surgery – one that far surpasses handwritten, human observation.

The new surgical centre will be officially opened in June and will become operational over the summer months.



Dr. Bryce Taylor (second from left) gives John Schellenberg, Mike Lauzon, François Drolet and Ryan Smith from Tyco Canada a sneak preview of the new Centre. Tyco Canada has established a Chair in Minimally Invasive Surgery at UHN.



A peek into the future

Surgery At A Glance

- Over 25,000 surgeries are performed each year at University Health Network
- We provide specialized surgical services for patients at the Hospital For Sick Children and Mount Sinai Hospital
- Over 50% of general surgery patients are referred to our hospitals from general surgery specialists across Canada who do not have the resources to perform the type of surgery needed locally.
- Our surgeon scientists have achieved outstanding advances in cardiac surgery, organ transplantation, critical care, surgical infection and minimally invasive surgery (MIS).
- UHN has pioneered many general surgical procedures that are now in widespread use – Toronto Western Hospital was the first hospital in Ontario to use image-guided MIS, facilitated by real-time magnetic resonance imaging that guides surgeons to the exact location of a tumour.

"With this new technology, we will be able to share our expertise locally, nationally and around the world..."

*Dr. Bryce Taylor
Surgeon-in-Chief*